



## Text, voice and automated messaging consent

If your PEMR clinic utilizes the Children's Health<sup>SM</sup> automated appointment reminder and messaging system, PatientEXP, obtaining consent to communicate via text message with PEMR clinic patients and/or their parents or legal guardians is required to comply with wireless carrier regulations. If consent is not obtained, wireless carriers may block the automated messages and appointment reminders that are sent on your clinic's behalf.

Consent form:

**Text/Voice/Automated Messaging:** I authorize Children's Health Mobile Messaging to send communications by text message, voice and automated calls to the cell phone number I provide. I acknowledge that message and standard data rates and fees will apply, message frequency rates may vary, full security is not guaranteed over telephone networks, and I will need to protect **my** phone with a password or PIN to prevent unauthorized access. I understand that text and automated messaging may not be used by me to notify of the patient's health care needs. Children's Health Mobile Messaging privacy policy and SMS terms of service are available at [childrens.com/footer/policies-procedures](http://childrens.com/footer/policies-procedures). Text HELP to 77444 for mobile messaging assistance, or text STOP to 77444 to opt out of Children's Health Mobile Messaging.

**Note:** Recipients of text, voice and/or automated messaging may opt-out at any time. Reminders are included of how to opt-out upon initial text and annually thereafter.

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Signature of parent /or legal guardian's

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Date